

Appendix 1 - West Barnes Library Development Consultation Detailed Results

The consultation was undertaken between 12 September and 24 October 2014 to ascertain the views of residents on a proposed development of West Barnes Library to build a new and improved library presence with additional housing built above the site.

The consultation was in the form of a questionnaire that was available both in hard copy and online. A copy of the hard copy questionnaire along with information about the proposed development was delivered to all households in the West Barnes ward. Copies were also available in all libraries and delivered to other community venues. Officers also consulted through public meetings such as the Friends of West Barnes Library, the Raynes Park and West Barnes Residents Association and the Raynes Park Community Forum.

A total of 427 people responded to the questionnaire. The vast majority of respondents provided supportive comments towards the development and are keen to see the site improved.

A full summary of the responses can be found below:

1. Which of the following statements apply to your current usage of West Barnes Library?		
This single response question was answered by 427 respondents.		
Response	Number of Respondents	Percentage of Respondents
I use the library	383	89.7%
I don't use the library	44	10.3%

2. Would a redeveloped and improved library make you likely to visit more than you currently do?		
This single response question was answered by 427 respondents.		
Response	Number of Respondents	Percentage of Respondents
Yes	341	79.86%
Don't know	42	9.84%
No	44	10.3%

3. What facilities would you like to see more or less of in the new library?			
This single response question was answered by 427 respondents.			
	More	Same	Less
Books	73.54% (314 respondents)	26% (111 respondents)	0.47% (2 respondents)
Quiet study space	49.41% (211 respondents)	49.88% (213 respondents)	0.7% (3 respondents)
Children's and young people's activities	46.84% (200 respondents)	48.24% (206 respondents)	4.92% (21 respondents)
Activities for adults	50.12% (214 respondents)	48.24% (206 respondents)	1.64% (7 respondents)
Computers and Wi-Fi	43.33% (185 respondents)	55.5% (237 respondents)	1.17% (5 respondents)

Soft seating	61.12% (261 respondents)	37.24% (159 respondents)	1.64% (7 respondents)
Audio visual stock	37.24% (159 respondents)	59.02% (252 respondents)	3.75% (16 respondents)

4. In the library please tell us the 3 most important things for you?

This multiple response question was answered by 426 respondents.

Response	Number of Respondents	Percentage of Respondents
Public toilets	209	49.06%
Study space	67	15.73%
Children's area	106	24.88%
Book stock	231	54.23%
Computers and WiFi	84	19.72%
Car parking	84	19.72%
Children's activities	97	22.77%
Activities for adults	87	20.42%
Audio visual stock	32	7.51%
Community Hall	88	20.66%
Socialising	27	6.34%
Printing / Photocopying	36	8.45%
Newspapers / magazines	46	10.8%
Accessing information	64	15.02%
Other	7	1.64%

5. Are there any other facilities you would like to see more or less of in the library?

This question was answered by 130 respondents. This was a free text answer and responses have been summarised into key areas. All respondents asked for more services.

	Number of Respondents	Percentage of Respondents
Community hall	9	6.92%
Activities for adults	16	12.31%
Book stock	9	6.92%
Layout / space	7	5.38%
Access to train station	4	3.08%
Public toilets	19	14.62%
Study space	7	5.38%
Children's activities	11	8.46%
Coffee shop	18	13.85%
E-books / e-magazines	2	1.54%
Audio visual stock	5	3.85%
Parking	1	0.77%
IT services	4	3.08%
Opening hours	2	1.54%
Information services	4	3.08%

Seating	3	2.31%
Other	9	6.92%

6. Are you male or female?

This single response question was answered by 426 respondents.

Response	Number of Respondents	Percentage of Respondents
Male	135	31.69%
Female	290	68.08%
Prefer not to say	1	.23%

7. Which age category do you belong to?

This single response question was answered by 426 respondents.

Response	Number of Respondents	Percentage of Respondents
0 - 15	12	2.82%
16 - 24	3	.7%
25 - 39	87	20.42%
40 - 64	208	48.83%
65 - 79	88	20.66%
80 or over	24	5.63%
Prefer not to say	4	.94%

8. Which of the following best describes your ethnic origin?

This single response question was answered by 426 respondents.

Response	Number of Respondents	Percentage of Respondents
White British	300	70.42%
White Irish	15	3.52%
White Other	31	7.28%
Asian Bangladeshi		
Asian Indian	11	2.58%
Asian Pakistani	4	.94%
Asian British	9	2.11%
Asian Other	6	1.41%
Black African		
Black Caribbean	1	.23%
Black Other		
Black British	6	1.41%
Chinese	10	2.35%
Mixed - White & Asian	3	.7%
Mixed - White & Black African	1	.23%

Mixed - White & Black Caribbean		
Mixed Other	5	1.17%
Other Background	3	.7%
Prefer not to say	21	4.93%

9. Do you represent a community group?		
This multiple response question was answered by 426 respondents.		
Response	Number of Respondents	Percentage of Respondents
Friends of Library	64	15.02%
Residents Association	35	8.22%
Place of worship	20	4.69%
No	320	75.12%
Other	12	2.82%

10. Please add any additional comments you would like to make...		
190 people provided additional comments. A summary of the responses has been included below.		
	Number of Respondents	Percentage of Respondents
Coffee shop facilities	10	5.26%
Support for development	54	28.42%
Library layout	20	10.53%
Staff helpfulness	13	6.84%
Information provision	6	3.16%
Study space	5	2.63%
Children's services	10	5.26%
Public toilets	11	5.79%
Community hall	3	1.58%
Stock	8	4.21%
Activities for adults	10	5.26%
Temporary library facilities	5	2.63%
Opening hours	3	1.58%
Volunteers	1	0.53%
Other	1	0.53%
Height of building	13	6.84%
Traffic / parking	10	5.26%
Access to train station	7	3.68%

Some of the comments in support of the development include:

"A redevelopment of the library would be very welcome"

"As a family, we feel the library is an integral resource for the whole of the Motspur Park community. Consequently we want to see it enhanced to fit the communities requirements"

"I am 8 years old. West Barnes Library is very good and helpful for studying because you can look up lots in information. The library should be bigger and better"

"I am an occasional user of the library and am glad it's there. If it is to be enhanced then that's good"

"I am delighted to read of redevelopment plans for West Barnes library. Would be great if it happened before 2017 as site is in much need of improvement"

"I am in favour of a better library service if it improves what we have now and the library is the heart of our community and provides a wonderful service! We need a library for future generations to enjoy."

"I have been going to the local library on and off for 27 years, and it would be great if it were revamped to include a toilet and coffee shop"

"I look forward to a new and improved library"

"I think the suggested plans for the library would give a much-needed focal point to the Motspur Park area"

"Motspur Park's West Barnes Library provides many vital services to the community for all ages. Redevelopment is essential for better access to these services"

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